



DAVID GRANT USAF MEDICAL CENTER

Closure Details

Federal Holidays: CLOSED ALL DAY

Base Exercise/Training: Potential degradation of services

Readiness Training: All outpatient services closed 0730-1600.

****Every 4th Thursday of each month is readiness training day****

AMC Family Day: CLOSED ALL DAY

Emergency Department remains open 24/7

Important Phone Numbers and Resources

DGMC Coronavirus Hotline

707-423-3000, Option 1
Monday-Friday 0630-1600

Public Health 707-423-5464

General Information:

<https://www.tricare.mil/coronavirus>

Nurse Advice Line (NAL)

1-800-TRICARE, Option 1
After hours & weekends

www.mhsnurseadvice.com

<https://patientportal.mhsgenesis.health.mil>

- **Referral Inquiries:** Contact Referral Management at 707-423-7461 M-F from 0730-1630
- **Health Net Federal Services (HNFS):** 1-844-866-9378 / www.tricare-west.com
- **DGMC Release of Information (ROI):** 707-423-5359 or 707-423-7318
- **DGMC Benefit Counseling and Assistance Coordinator (BCAC):**
 - Call 707-423-7921 or 707-423-3472 M-F from 0730-1630.
- **McCllean BCAC & DCAO:** 916-561-7798
- **DGMC Patient Advocate:** 707-423-2388
- **Pharmacy Medication Activation:** 707-423-7657
- **Patient Portal messaging:** Log into: <https://patientportal.mhsgenesis.health.mil>
- **To make updates in DEERS visit:** <https://www.Tricare.mil/DEERS> or call 1-800-538-9552
- **COVID-19 Results:** 707-580-9289 (M-F 0800-1600)

2021

JANUARY

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DECEMBER

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Federal Holiday

Base Exercise/Training

Readiness Training

AMC Family Day

Appointment Line:

707-423-3000, M-F 0630-1600



SCAN ME

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WHAT IS HAPPENING EVERY FOURTH THURSDAY AT THE 60TH MEDICAL GROUP?

If you haven't noticed already, all outpatient services at the 60th Medical Group close every fourth Thursday of the month from 0730-1600 for readiness training. An important part of being an Air Force service member is maintaining readiness for contingency operations. This includes our medics training to deploy and save lives downrange. Strong military readiness is important for the United States to show the rest of the world that our Nation is prepared to defend itself. Readiness training is a requirement across all military branches and military career fields, including medical providers, administrators, and technicians. Travis Air Force Base (TAFB) ensures all of its military members are ready to defend, by conducting frequent training and readiness exercises.

The 60th Medical Group has identified the criticality of preparing medical personnel for expeditionary services like deployment. In order to maximize the participation across our entire staff, the medical group has recognized these days as required for necessary training. DGMC is committed to providing world class healthcare by delivering TrUSted care to support American Air Power Anytime, Anywhere.

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