Save time and book through MHS Genesis Patient Portal!

Step 1: Navigate to the Patient Portal via <u>https://my.mhsgenesis.health.mil</u> and click the "Appointments" tab then the "Schedule Appointment" button

C (thtps://my.mhsgenesis.health.mil/pages/home					
MHS GENESIS Patient Portal	Home	Health Record	Messaging Appointments More -		
Upcomine	Appointments		Past Appointments		
	Appointments		Past Appointments		

Step 2: Select the "View All Appointment Types" tab, then select the appropriate clinic and appointment type and select "Next"

Appointments	CLINIC DIRECTLY TO CANCEL YOUR APPOINTMENT.	* Required questions are marked with an asterisk.		
View and Schedule	For urgent matters related to an appointment and/or service, please contact your clinic. Your secure message may be shared with or reassigned to other authorized staff. It may take up to 3 business days to receive a response from a member of your health care team.	*Let's Get Started With Scheduling an Appointment	Confirme you have calested the	
Appointments	Required questions are marked with an asteriak.	Select from the options below.	appropriate clinic for the patient at	
	*Let's Get Started With Scheduling an Appointment Select from the options below.	Schedule an Appointment by Provider	this step. Available clinics for	
		Family Medicine In Person Visit	Modicine Clinic Elight Modicine	
	Schedule an Appointment by Provider	Fight Medicine In Person Visit	Clinic, Werrier Medicine Clinic	
	Schedule by Provider Schedule an appointment with preferred Provider	Flight Medicine Telephone Visit Hearing Conservation Program In Person Visit	(Military Medicine), Internal Medicine Clinic and Pediatrics.	
	Previously Scheduled Appointment Types	Immunizations In Person Visit Internal Medicine In Person Visit		
	No previously scheduled appointments are available for this patient.	Internal Medicine Telephone Visit Military Medicine In Person Visit	,	
	View All Appointment Types See all appointment types available to you.	Military Medicine Telephone Visit Nutritional Medicine In Person Visit Nutritional Medicine Telephone Visit	Ţ	
	Al Appeintment Types Appointment Type	Appointment Type	•	
	Cancel			
			Cancel	

Step 3: Type "**Travis**" or "**McClellan**" in the search box, then select the appropriate clinic. Please validate in advance which clinic AND location the patient is enrolled to. Then select "**Next**"

Patient Portal	Home	Health Record	Messaging	Appointments	More 🗸	
Appointments	chedule Appo	intment				
View and Schedule Appointments	 Required questions a Where would y 	re marked with an asteri ou like to have y	^{isk.} our Family Med	licine In Person V	/isit appointme	nt?
	Search Location Name			Apply		
	Air Force Medicine Residency Clinic	Travis Family Medicine	,			Select
	Air Force Medicine (Non-Active Duty)	Travis Primary Care Ci	inic			Select
	Air Force Medicine I Team Travis	Randolph Family Medi	cine			Select
(Previous				(Cancel

Step 4: Select the best appointment date and time for the patient, then select "Next"

Appointments	If you don't see an appointment that meets your needs, choose Request Appointment (Other) Online or call our scheduling office. Select your Primary Care Physician/Care Team when booking or requesting appointments please. You can confirm your Primary Care Physician/PCM by clicking on the View Patient Information icon at the top of your Dashboard.				
Appointments	Appointment Scheduling using the MHS GENESIS Patient Portal is available. Please contact your clinic with any questions.				
	Monday, February 24th	•			
	MD Richards, Cherie A, 10:15 a.m. PST				
	Rasmussen, Austin T MD 10:15 a.m. PST				
	Wallace, Alec N DO 9:15 a.m. PST				
	Parsons, Austin M, MD 10:40 a.m. PST				
	Tuesday, February 25th				
	Capati, Ana, MD				
	Previous	Next			

Step 5: Confirm the appointment details to include the **Date**, **Time**, and **Location**. Enter comments for **"Why are you scheduling this visit?"**. Select your preferred **Contact Method** and **Email Address**. Then select **"Book Appointment"**. Your appointment has been booked!

	Additional Comments
Schedule Appointment	
Required questions are marked with an asterisk.	* Your appointment request was sent; however, until it's scheduled, it will not show up in your scheduled appointments. View your request in Messaging under sent items.
Review and Book Appointment	 * How should we contact you if follow-up is needed for this appointment? By Secure Message By Phone
Carrensha Hayes Appointment Information	Send me a confirmation email
Appointment Family Medicine In Person Visit With Richards, Cherie A, MD What do vou want to be seen for? On Monday, February 24, 2025, at 10:15 a.m. PST At Air Force Medicine Travis Family Medicine Residency Clinic	* Email Address Enter email address Appointment confirmation email will be sent to this address.
•Why are you scheduling this visit?	Previous Cancel Book Appointment
Specific reason for scheduling this visit: employment or insurance requirement, sudden illness, and so on.	